

Precautions for Operation and Cleaning

COVID-19

We share the concern for the spread of the COVID-19 virus. If you have a Veridt Biometric Reader or Veridt GuestPass enrollment system and more than one person uses the same fingerprint reader, we recommend that you clean and disinfect the fingerprint sensor between users.

Care & Cleaning

We recommend any paper or microfiber tissue saturated with Isopropyl Alcohol; 70 % and 91 % alcohol strength are commonly available. Tissues or wipes containing at least 60% alcohol are effective in killing most viruses including COVID-19 (CDC website). While other disinfectants or anti-microbial sprays or wipes may contain a statement regarding its effectiveness against COVID-19, depending on the ingredients, they may damage the fingerprint sensor.

Isopropyl alcohol is effective as a disinfectant and is sensor safe.

If you have Veridt Non-Bio Readers, you can also use any Plus 70% Isopropyl Alcohol wipes to clean surfaces of the reader.

Risk Mitigation & Mission Critical Operations

In cases where cleaning sensors between use is not practical, you may consider resetting the authentication mode to a non-fingerprint Biometric authentication mode such as "CARD ONLY". If you require assistance contact your PACS supplier.